



University
of Exeter

What makes a Virtual School effective?

Professor Neil Harrison
University of Exeter
19th June 2025

Improving the
effectiveness
of virtual schools



Neil Harrison, Judy Sebba, Marc Wigley,
Rachael Pryor and Fay Blyth

November 2023



University
of Exeter

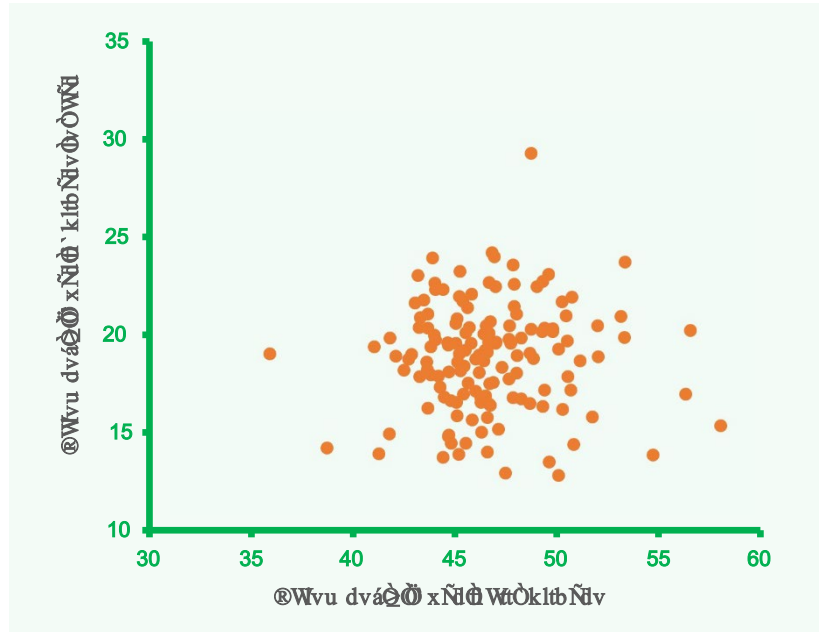


Some quick English context

- First Virtual Schools established in late 2000s
- The existence of a Virtual School Head (VSH) statutory responsibility for all Local Authorities from 2014
- Very limited national guidance on the activities or management of Virtual Schools
- Evolution of a very 'mixed economy' in terms of size, status, location, funding and role(s)
- Virtual Schools under pressure due to Local Authority funding crisis



Our starting point...



Mean of LA KS4 Attainment 8 scores (2017-2019). Source: LAIT dataset.

- Children in care do not do better at age 16 in areas served by higher achieving schools
- Children in care do not do better at age 16 in more affluent local authority areas
- Suggests that other local factors are driving outcomes for children in care
- Could the effectiveness of Virtual Schools be the answer?

Background to the study



- Funded by the **KPMG Foundation**
- Collaboration between University of Exeter, University of Oxford and National Association of Virtual School Heads (NAVSH)
- Ran from Autumn 2021 to Spring 2023
- Mixed methods study: expert interviews, focus groups and quantitative analysis
- Working assumption: some models of Virtual Schools would be more effective than others

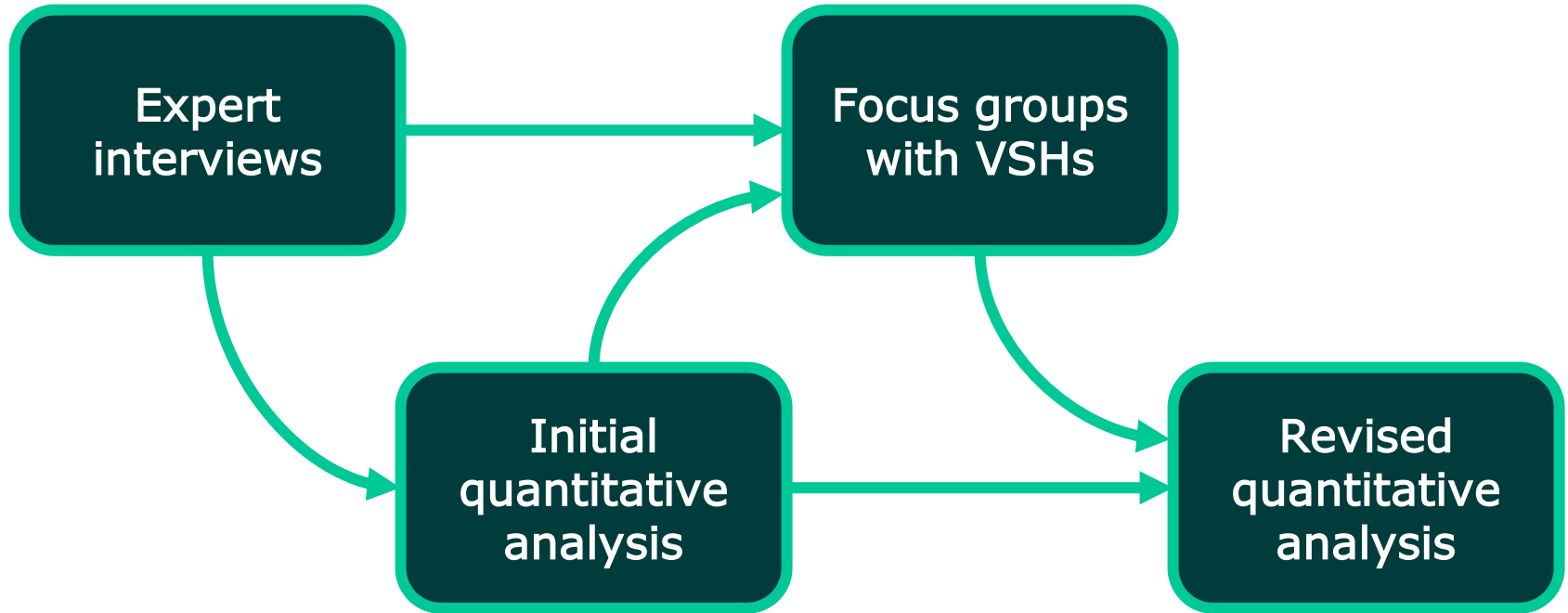


Research questions

1. How do Virtual Schools understand effectiveness within their work, including markers of success at the organisational and individual child level?
2. What elements of effective practice in Virtual Schools can be identified?
3. How does the apparent effectiveness of Virtual Schools with respect to educational outcomes for children in care vary between Local Authorities?
4. What relationships exist between the environmental and organisational contexts of a Virtual School and its apparent effectiveness?



Analytical approach



Time for a rethink...

- Little or no evidence to support working assumption that some models of Virtual Schools are 'better' than others
- Lots of different ways to be an effective Virtual School **within the local context** – e.g. commissioning vs. delivery
- **Refocus:** how can Local Authorities and national government provide an environment in which Virtual Schools **can be** effective?



Ten principles of effectiveness

Strong and
influential VSHs

High status for
virtual school within
LA

Inclusive and
welcoming local
schools

Timely and
transparent SEND
support

Engaged with social
workers and carers

Focused
engagement with
Ofsted

PEP systems that
work for young
people

Good availability of
care placements

Local supply of
specialist school
places

Trauma-informed
practice

Effective Virtual School Heads...

- Have high expectations about young people and the confidence to communicate them
- Understand the organisations and processes around the young person – ‘systems wisdom’
- Have strong relationships with local schools, enabling them challenge and influence their practice
- Are persuasive and tenacious – importance of ‘nag-ability’
- Are able to inspire and respond to change

“Multi-agency, multi-partnership pro-active work around vulnerable children, I think, is absolutely a growing characteristic [of Virtual Schools].”

Effective Local Authorities...

- Articulate a clear role for the VSH around outcomes for care-experienced learners
- Ensure that VSHs have ready access to senior leaders, councillors and relevant committees
- Provide a stable policy, leadership and funding environment
- Transmit a high status for the Virtual School to key agencies and ensure they are clear about its role
- Ensure that VSHs are appropriately paid

“Being line managed by the Director of Children’s Services puts me forward for all kinds of things, raises the profile of the Virtual School every turn. Absolutely champions our core values and our development.”

Concluding thoughts

- Effectiveness of Virtual Schools in England has been impacted by inconsistency:
 - Not necessarily about the **structures** of Virtual Schools as originally assumed
 - More about differing **relationships, expectations and local educational environment**
 - Importance of the role of the VSH itself
- Positive opportunity for Scotland to 'bake in' consistency about the role of the VSH





University
of Exeter

What makes a Virtual School effective?

Professor Neil Harrison
University of Exeter
19th June 2025

Improving the
effectiveness
of virtual schools



Neil Harrison, Judy Sebba, Marc Wigley,
Rachael Pryor and Fay Blyth

November 2023



University
of Exeter



Rees Centre

